



## ITS NEWS

### All Our Clients Home Safe as the Borders Were Closing due to COVID-19



In the midst of this stressful time, being able to get clients home safely to their friends and family has at times been difficult, but rewarding when the plans work out.

During this period working with Airlines and Government officials to ensure clients met their planes and were safe and secure at all times was challenging and unprecedented. However, to receive such gratifying messages from our agents has warmed our hearts.

Please see some of the comments and feedback we have received in the past couple of week. These words of appreciation are truly very encouraging and bring smiles to all our staff. We hope they will do the same to you, knowing that even in the toughest of times you have us as a trusted partner for your client's holidays to Vietnam, Laos, Cambodia, and Myanmar.

*"You guys have been fantastic, thank you for your support!  
It is tough now, but the opportunities on the other side will be very exciting.  
We look forward to our continued cooperation." – Inspiring Vacations (Australia)*

*“Just wanted to say thanks for all your support through this time – it truly is much appreciated. We value our relationship with you as a partner!” – New Market Holidays (United Kingdom)*

*“Thank you again for all of the extra effort you took in getting us home safely. I was grateful that you took the time to oversee our flights home through the crisis and change. I am so sorry that this virus has hit our world. I pray for the strength for everyone, worldwide to carry on. May we all experience a sense of normalcy soon. I will hold our trip to Vietnam and Cambodia close to my heart.” – Nextour Travel Club (United States)*

For more testimonials, head to our [website](#)

## **ITS DESTINATION**

### **A Time for Learning: Vietnam through Your Screen**



Many holidays and vacations are now postponed or cancelled due to covid-19. As a result, we all need to take social distancing seriously.

However, not being able to travel physically to experience and learn, does not mean one cannot do so virtually while staying at home practicing their social responsibility.

For those who want to learn more about Vietnam, to help sell Vietnam tours in the future let us bring our country to your screen! Enjoy some fun facts!

Head on to our [web version](#) of this newsletter to watch a short video for some brief Vietnam information.



## ITS UPDATE

### Vietnam Travel Advise, Temporary Closures and Travel Bans during COVID-19



From March 22 until further notice, Vietnam has temporarily suspended entry for all foreign nationals, as well as Vietnamese and their spouses and children holding visa exemption certificates. Vietnam will not be issuing visas or allowing entry to travellers at this time. Stay informed by following our blogs for [new updates](#) or [list of temporary closures](#).

Follow Us!



ASSOCIATE  
MEMBER  
**USTOA**  
United States Tour Operators Association

  
Vietnam Airlines

**LAGTO**  
THE GLOBAL GOLF  
TOURISM ORGANISATION

  
ASTA

**INDOCHINA TRAVEL SERVICES CO., LTD.**

website: <http://www.itsvietnam.com>

Address : Suite 1705 - Artex building - 172 Ngoc Khanh, Ba Dinh, Ha Noi, Viet Nam

Tel : +84 24 62514052

Hotline : +84 (0) 9 3663 1705

Email : [info@itsvietnam.com](mailto:info@itsvietnam.com)